

Mesa County 2026 Technology Accessibility Report

Purpose: To provide reasonable accommodations or modifications and plan for the removal of accessibility barriers, in compliance with the State of Colorado technology accessibility rules.

Accessibility Standards Applied

The Governor's Office of Information Technology (OIT) has developed accessibility technical standards with the intent of providing enterprise standard configurations for technologies which provide service to those with disabilities, in accordance with the technical standards provided by:

- World Wide Web Consortium (W3C) [Web Content Accessibility Guidelines \(WCAG\) 2.1 Level AA or higher](#)
- [Section 508 of the U.S. Rehabilitation Act of 1973 Chapters 3, 4, 6](#)
- [C.R.S. 24-85-101 to 24-85-104, ARTICLE 85](#)

Mesa County Efforts

The County is committed to providing equitable access to all Coloradans. Our ongoing accessibility effort works towards the day when all Agency services, programs, and activities are accessible, providing equal access to information and services to all Coloradans.

To that end, the County has a plan to prioritize, evaluate, remediate, and continuously improve every digital touchpoint within our services, programs, and activities.

Accessibility Maturity Level

Stage	Selected	Criteria
Inactive	-	No awareness and recognition of need. At this stage organizations are inventorying their technology, have begun to make investments, etc.
Launch	-	Recognized need organization-wide. Planning initiated, but activities not well organized.
Integrate	X	Roadmap including timeline is in place, overall organizational approach defined and well organized.
Optimize	-	Incorporated into the whole organization, consistently evaluated, and actions taken on assessment outcomes.

Why We Are at This Stage

We've made great progress since HB21-1110 passed, considering substantial challenges to the County, including limited budget, staff training requirements, and having two Web Analysts managing the website, training, and documentation.

Accomplishments

- **Vendor Compliance:** Increased the number of compliant vendors.
- **Staff Engagement:** Trained additional staff on remediation
- **Software licensing:** Purchased licenses for software determined to be easier for staff to utilize.
- **Website Redesign:** Undertaking a comprehensive redesign of our main website to enhance WCAG 2.1 Level AA accessibility.
- **County-Wide Accessibility Training:** Successfully conducted comprehensive county-wide accessibility training on June 10, 2025.
- **External Website Evaluation:** The main website was evaluated by an external entity not involved in the design and development process.
- **Vendor Compliance Outreach:** Issued compliance letters to all contracted software vendors to verify that products meet accessibility standards. Resending letters (10/2026) to vendors with no previously recorded response.
- **Document Identification:** Identified all public and internal documents requiring remediation.
- **ADA Compliance Committee:** Formed a dedicated ADA Compliance Committee to oversee accessibility efforts.
- **Staff Email Signatures:** Added an accessibility compliance statement to all staff email signatures to promote ongoing awareness.
- **Agenda Packet Compliance Process:** Created an internal process to ensure the accessibility of all agenda packets.
- **Training Intranet Launch:** Created an intranet site that provides a centralized training reference for staff.
- **Internal Compliance Processes:** Maintaining internal processes for compliance feedback and accommodation requests, alongside an internal ADA FAQ/training page.
- **Procurement Integration:** Continuously integrating accessibility considerations and requirements into procurement processes for future purchases.

Ongoing Efforts

The following initiatives represent active, continuous, or scheduled progress areas:

- **Document Remediation:** Remediating all identified documents
- **Software License Investments & Scanning:** Utilizing additional documentation software licenses (Equidox, CommonLook and Grackle) and active ADA scanning software to evaluate and remediate digital touchpoints.

Formal Approval

Lhana Jordan, Director of IT

Stephanie Reecy, Director of Public Affairs

Stephanie Rubinstein, Interim County Attorney